

Homestay Accommodation Services

Internet Usage in a Homestay

Homestay hosts will offer their students internet access.

The cost of internet is included in the Homestay fee, however, the internet offered by your host is primarily for your study purposes / research for your assignments and email.

Please ensure you avoid downloading music, movies or YouTube and note that you must not download any unauthorised or inappropriate material.

Some Homestay hosts will have a limited internet plan so please ask your Host what their internet limit is and how you can track your usage. In Australia, download and upload are counted as internet usage. Downloading YouTube, computer programs, music or movies uses up a Homestay's internet allocation very quickly; eg a 12-minute video uses about 15GB.

Some plans in Australia are limited to less than 10 GB per month. When the monthly limit is reached, your Host's internet will become extremely slow. This means everyone in your Homestay is disadvantaged for the rest of the month.

Other Homestay Hosts are on a plan which has a financial penalty; if they exceed their usage, they are charged very high rates for excess usage (15c per MB is a standard excess charge). If your Host can show that you are responsible for the excess usage, you will have to pay the bill. Sometimes this bill can be over \$1,000!

Make sure that you understand clearly your Homestay Host's internet usage rules before you start using the internet. If in any doubt about anything, check with your Host.

If you are using social chat sites to engage with family or friends late at night, please remember to keep down the level of noise as your Host family may already be sleeping.

If you are a Monash student, you also have a Monash IT account. If you want to access the computer labs and wireless network when you are on campus, you will need to register with eSolutions at Monash (<https://monash.edu/esolutions/contact>). Please be aware that your Monash account also has usage limits