

IMPORTANT CONTACT DETAILS

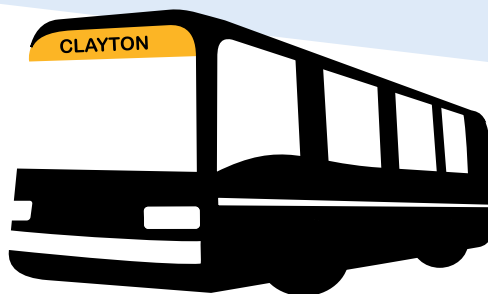
BELOW ARE THE IMPORTANT CONTACT DETAILS THAT YOU NEED TO KNOW.

EMERGENCY SERVICES	For when you need the fire brigade, police or ambulance	Call 000
STUDENT COUNSELLORS	To book a free counselling appointment	counselling@monashcollege.edu.au Drop-in appointments also available
STUDENT SAFETY	For advice and information if you experience any behaviour that makes you feel unsafe on or off campus	student.safety@monashcollege.edu.au Call: (03) 99052112 or +61 438524187
STUDENT ENGAGEMENT	Student Support, events, day trips and general advice	engagement@monashcollege.edu.au Drop-in sessions held Mon & Wed, 12.15pm at the reception desk
ACCOMMODATION SUPPORT	For when you need assistance with your accommodation	accommodation@monashcollege.edu.au
STUDENT ADMINISTRATION	Enrolment, timetable, academic documents, attendance, and fees	student.admin@monashcollege.edu.au or visit the reception desk
eSOLUTIONS	For when you have enquiries regarding Internet connectivity on campus	Call (03) 9903 2777
GUARDIANS	Under 18 students	guardians@monashcollege.edu.au (03) 9905 2755
CAREERS ADVISER	Writing your resume, job search strategy and preparing for your career	careers@monashcollege.edu.au
LEVEL COORDINATORS AND HEAD OF STUDIES	Academic support, questions about your course, intermission and planning your pathway to Monash University.	meb.help@monashcollege.edu.au
HOME DOCTOR	After-hours doctor visit to your home	homedoctor.com.au/get-the-app
ALLIANZ OSHC	Help with student health cover claims, find a registered doctor, order your card	13 6742. Visit staff on campus. Download the app: My OSHC Assistant
SONDER	Sonder Australia provides access to a student safety network, which can provide 24/7 in-person critical incident assistance when required.	Download the App and register! It's Free for all Monash College students.
MONASH UNIVERSITY ADMISSIONS	General inquiries: Change of offers:	scenquiries@monash.edu mc.documents@monash.edu (for MEB Diplomas students) mu.documents@monash.edu (for MEB University students)

After-hours-support is available to all Monash College students. Whether you have lost your wallet, are locked out of your accommodation or not sure how to get home. There is someone available to help. CALL 1800 725 315. Remember in an emergency always call 000!
CRICOS provider: Monash University 00008C Monash College 01857J



WELCOME TO
**INTRODUCTORY
ACADEMIC
PROGRAM
(IAP)**



GETTING AROUND MELBOURNE

Here are some tips to help you when travelling around Melbourne on public transport:

- ▶ Purchase the full-fare myki card.*
- ▶ Always have credit on your myki card to avoid a fine.
- ▶ Always tap-on at the start of your trip and tap-off at the end.
- ▶ Trams are free in the Melbourne central business district.

For timetable information visit: ptv.vic.gov.au

*If you are 16, you may be eligible for a concession card, valid until you turn 17.

MONDAY, 06 JANUARY 2020

VENUE H2, 20 CHANCELLORS WALK, MONASH UNIVERSITY CLAYTON

TIME	ACTIVITY
9.30 – 10.00AM	Registration Let us know you are here by signing in at the registration table. Please have your passport and offer letter ready for viewing.
10.00 – 10.30AM	Overview Learn about the teaching style, and hear an overview of your course and assessment. We'll also talk to you about your attendance requirements and your teachers' expectations.
10.30 – 10.45AM	First Day Essentials This session will help you to organise your student card. You will also learn how to read your timetable, check your attendance, fee statement and access your Monash student email.
10.45 – 11.30AM	Get to know your teacher and other students in group activities
11.30 – 11.45AM	Welcome and Introduction for Australia Award Students only
11.45AM – 12.00PM	Morning break
12.00 – 12.15PM	Student Services Hear from our counsellor and student engagement team about the services you can access while you're studying at Monash College.
12.15 – 12.30PM	Quiz Time
12.30 – 1.00PM	Campus Tour
1.00PM – LUNCH	Lunch