



Welcome to **Monash English**

Your guide to orientation
and everything you need
to get you ready

The Welcome Day is designed to help you meet other students, make new friends and understand what support is available for you to succeed.

Online Enrolment

Get ready to start your Monash journey. Create your Monash Account and complete your Course Enrolment online via Web Enrolment System during this period. Find the details in your "Welcome to Monash College" email.



Day 1

You are ready to start! Your class will start at either 8:30 am OR 1:00 pm. You will be able to check your classroom number via your Timetable on Allocate+ <https://www.monash.edu/students/admin/timetables/allocate/login> (available by 6:00 pm on the Friday before class starts).



Welcome Day (Compulsory) - Thursday 6 August 2026

Please arrive at 9:00am

Activity	Location	Description
Registration	 Auditorium	Introduce yourself to one of our amazing Student Leaders and register for the day. While you wait for the day to start, you can ask them questions about student life.
Welcome to Monash College	 Auditorium	In this session, you will: • Meet the English leadership team • Learn about the Monash English teaching style and hear an overview of the program • Get ready for Day 1 and understand how we expect you to learn during the program You will have an opportunity to ask questions. This session is gamified and students who listen carefully might win a prize.
First Day Essentials	 Auditorium	You will learn how to submit your photo to obtain your digital M-pass; Submit an Absence Form or check your attendance; seek help for tuition fee, scholarship or sponsorship; find OSHC representatives on campus from Allianz.
Student Services	 Auditorium	Learn more about the different support teams available to help you while you are studying at Monash College. We will also tell you about trips and events, our student leadership program, and lots of fun activities you can get involved in to help you mix with students and staff from across the College.
Lunch & Team Building Activity	 Amphitheatre	Now that you've finished the orientation process, let's get moving and have some fun! You will have lunch on campus with your future teachers and some current students followed by team building activities. This will be an opportunity to get to know each other and have a Monash College staff member answer any questions you may have.
Explore the Campus	 Monash College campus	Explore the building and find out about Monash College teaching locations and services you can use during your studies.
Student Safety	 Auditorium	Discover essential safety tips for your time in Melbourne and learn how to identify and protect yourself from scams! You will be introduced to important resources and how to get support from counselling services, security, and the Safer Community Unit at Monash College.



Public transport

- Train station
- Tram stop

myki is your ticket to travel in Melbourne. Get yours:
pvt.vic.gov.au/tickets/myki/buy-a-myki-and-top-up

Entertainment

- Carlton Gardens & IMAX
- Chinatown
- Crown
- DFO South Wharf
- Docklands Library
- Emporium
- Flagstaff Gardens
- Marvel Stadium
- Melbourne Museum
- National Gallery of Victoria
- Queen Victoria Market
- South Melbourne Market
- Spencer Outlet Centre
- State Library Victoria
- St Kilda & Luna Park

Things to do



VISIT HOSIER LANE



PICNIC AT THE BOTANICAL GARDENS



GO BOAT ALONG THE YARRA



THRIFTING IN BRUNSWICK



VISIT THE NATIONAL GALLERY OF VICTORIA



WATCH A MOVIE AT IMAX AND VISIT MELBOURNE MUSEUM



FRESH FOOD AT THE SOUTH MELBOURNE MARKET AND QUEEN VICTORIA MARKET



SHOPPING AT BOURKE STREET



COLLINS SQUARE FOOD COURT

Get the most out of your studies by attending **activities, workshops and drop-in sessions** in the Library and Student Learning Hub. Benefits include:

- A quiet place to study and relax.
- Access to a great collection of magazines and books you can read to improve your vocabulary.
- A place to attend workshops on academic English and English conversation classes to build your confidence and intercultural understanding.

Everyone is welcome!

Visit College Connect online and book an activity:



Enrolment and Orientation **Key Dates**

Date	Activity	Description
20 July – 7 August 2026	Online Enrolment	Create your Monash Account and complete your Course Enrolment online via Web Enrolment System during this period. Find the detailed information in your "Welcome to Monash College" email
6 August 2026	Orientation Location: Auditorium	Check your Monash email account on Monday 27 July 2026 for more details! Meet all the different teams that can support you through your studies, engage with fellow students and enjoy light refreshments while making new friends
7 August 2026	Class timetable	Your class timetable will be released on Allocate+ https://www.monash.edu/students/admin/timetables/allocate/login by 6:00 pm
10 August 2026	First day of class	Your class will start at either 8:30 am / 1:00 pm You will be able to check your class room number via your Timetable on Allocate+



Monash College Policies

Students must follow all Monash College Policies and Procedures available at <https://www.monashcollege.edu.au/about-us/policies-procedures>



Important Contact Details

Area	When to contact	Contact Information
Emergency Services	When you need the fire brigade, police or ambulance	Call 000
Student Counsellors	Free and confidential help for personal, emotional and psychological issues, e.g. feeling stressed, homesick or overwhelmed with your studies	To make an appointment with a counsellor, please log in via: counselling.monashcollege.edu.au
Student Engagement	For advice about making friends, social clubs or events and for general support about health issues, or referrals to community supports and services	engagement@monashcollege.edu.au
Accommodation Support	Help with your accommodation during your studies in Melbourne (e.g. homestay, on-campus, shared house or Monash College approved accommodations)	accommodation@monashcollege.edu.au
Student Administration eSolutions	Enrolment, timetable, academic documents, Digital M-Pass, and fees	student.admin@monashcollege.edu.au
	Monash Account (username and password) and internet connectivity	servicedesk@monash.edu (03) 9903 2777
Guardians	Help for students aged under 18 with getting settled, arranging various appointments and ensuring they feel supported at Monash College	guardians@monashcollege.edu.au (03) 9903 8252
Career Advisers	Help with providing course advice, writing your resume, job search strategy and preparing for your career	careers@monashcollege.edu.au

Area	When to contact	Contact Information
Program Leaders	Academic support, questions about your course and planning your pathway to Monash University	english.help@monashcollege.edu.au
Home Doctor	After-hours doctor visit to your home	13 7425 homedoctor.com.au
Allianz OSHC Sonder	Help with student health cover claims, find a registered doctor, order your card Sonder Australia provides access to a student safety network, which can provide 24/7 in-person critical incident assistance when required	13 6742 https://allianzassistancehealth.com.au/en/student-visa-oshc/ Download the App and register! https://sondersafe.com/
Monash University Admissions	General enquiries	scenquiries@monash.edu
	Change offers for Diploma or other Monash College Courses	mc.documents@monash.edu
	Change offers for Monash University Courses	mu.documents@monash.edu
Learning Skills Advisor (LSA) Support	Help you improve your English, academic skills, study habits and results	learningskills@monashcollege.edu.au
Library Support	Get study support help with developing your research skills, citing and referencing, and using the library	library@monashcollege.edu.au (03) 9903 9434

REMEMBER IN AN EMERGENCY ALWAYS CALL 000