

PROCEDURE

Procedure Title

Attendance Foundation Year Procedure

Parent Policy

Attendance Foundation Year Policy

Preamble

These procedures outline the processes for dealing with students who are at risk of and/or who have been assessed as not meeting pre-determined attendance requirements.

Definitions

Absences

Monash College Foundation Year students who arrive up to 30 minutes late will have the period of their absence recorded. Students who miss more than 30 minutes of a scheduled class will be marked absent for the entire class. When relevant, students should submit to Student Administration documented evidence (medical certificate, police report etc.) to explain the reason for their absence. The absence will be recorded in the Monash College Foundation Year attendance database. The documented evidence will be kept on file to inform any subsequent appeal.

At risk

When a student's projected course attendance falls below 85% or when a student has been absent from class for 3 or more consecutive days.

Attendance Letter 1

Sent to a student when their projected course attendance falls below 85%.

Attendance Letter 2

Sent to a student when their projected course attendance falls below 80%.

Attendance Letter 3

Sent to a student confirming the outcome of their appeal regarding unsatisfactory course attendance.

Compassionate or compelling circumstances

Circumstances generally beyond the control of the student and which have an impact on the student's course attendance or wellbeing. This could include but not limited to:

- serious illness or injury where a medical certificate issued by a Doctor* (in line with the [Australian Medical Association Guidelines](#)) states that the student was or will be unable to attend classes;
- bereavement of a close family member such as a parent or grandparent (where possible death certificates should be provided);

- major political upheaval or natural disaster in the home country requiring emergency travel and this has impacted on the student's studies
- traumatic experience which could include; involvement in, or witnessing of a serious accident; or witnessing or being the victim of a serious crime and this has impacted on the student (these cases should be supported by police or psychologist's reports).

Please note that backdated medical certificates (medical certificate issued after recovery from an illness) will only be accepted in exceptional circumstances where a student can provide suitable reasons why back dated medical certificate were required.

The Doctor **MUST** be registered with the Australian Health Practitioner Regulation Agency and the Australian Medical Association. If unsure, please follow the link to [check your practitioner.](#)

DET

Australian Government Department of Education and Training.

MUFY

Monash University Foundation Year (FY).

SAO

Student Administration Officer.

Satisfactory course attendance

To meet satisfactory course attendance, students must attend at least 80% of scheduled course contact hours.

Satisfactory course progress

A student's academic progress as determined at the discretion of the Director, English and Foundation Year, taking into consideration any internal assessments which the student may have completed as well as any advice provided by the student's teachers.

Scheduled course contact hours

Scheduled course contact hours for each semester that the student is enrolled in.

Projected Attendance

The projected attendance balance starts at 100% and reduces for all absences across the duration of the semester.

Procedure

Ref	Steps	Responsibility
1.	<p>Marking Attendance</p> <p>Teachers will record attendance for each class by entering it into the Monash College attendance system.</p>	Teachers

Ref	Steps	Responsibility
2.	<p>Students who arrive up to 30 minutes late will have the period of their absence recorded. Students who miss more than 30 minutes of a class will be marked absent for the entire class.</p>	Teachers
3.	<p>Students who are absent for 3 Consecutive Days</p> <p>The system generates a ‘Consecutive Absence Report’ daily and this report is forwarded to Unit Coordinators and the FY Operations Coordinator; this report lists students who have been absent without approval for three consecutive days.</p> <p>The FY Operations Coordinator contacts students, over the age of 18, who are listed on the ‘Consecutive Absence Report’ to advise them of the seriousness of being absent from class. If the student is under the age of 18 they will be contact by their Monash College Guardian.</p> <p>The FY Operations Coordinator and Monash College Guardian will record general notes of all contact and/or counselling made with the student in the notes section of the attendance database. If confidential, these records will be kept in secure storage with the Director Foundation Year.</p> <p>The intent of contacting the student is to find out why the student has been absent and to determine what support Monash College may be able to offer the student.</p> <p>Any student who is absent for five or more consecutive days or where information is provided that indicates the students health, safety and/or well-being is potentially at risk or compromised will be managed in accordance with the Monash College Missing Student Policy.</p> <p>Note that Monash College may temporarily suspend the enrolment of a student on the grounds of compassionate or compelling circumstances under Standard 9 of the National Code.</p>	Unit Leader
4.	<p>Warning of Unsatisfactory Course Attendance – Attendance Letter 1</p> <p>The attendance system generates the ‘Unsatisfactory Attendance Report’ on a weekly basis; this report lists all</p>	FY Operations Coordinator/Unit Leader

Ref	Steps	Responsibility
	<p>students with a projected course attendance which falls below 85%.</p> <p>Any student under the age of 18 who appears on the 'Unsatisfactory Attendance Report' will be contacted by their guardian.</p> <p>The Unit Leader sends, via email, Attendance Letter 1 to students with a projected course attendance which falls below 85%; a copy of the Attendance Letter 1 is also placed on the student's file.</p> <p>Attendance Letter 1 warns students that they are at risk of not achieving satisfactory course attendance and they may make an appointment with a MUFY staff member by emailing fy.attendance@monashcollege.edu.au.</p> <p>Students are encouraged to bring to the meeting any documented evidence of compassionate and compelling circumstances which may have affected their ability to attend classes.</p> <p>The FY staff member will record notes of all contact and/or counselling made with the student in the notes section of the attendance database.</p> <p>The intent of the meeting is to find out why the student has been absent and to determine what support Monash College may be able to offer the student.</p> <p>Monash College may temporarily suspend the enrolment of the student on the grounds of compassionate or compelling circumstances under Standard 9 of the National Code.</p>	
5.	<p>Notice of Unsatisfactory Semester Attendance and Intention to Report – Attendance Letter 2</p> <p>The attendance system generates the 'Unsatisfactory Attendance Report' on a weekly basis. This report lists all students with a projected course attendance which falls below 80%.</p> <p>The SAO sends Attendance Letter 2, via email, to students listed in the 'Unsatisfactory Attendance Report'</p>	SAO

Ref	Steps	Responsibility
	<p>with a projected course attendance below 80%; a copy of Attendance Letter 2 is also placed on the student's file.</p> <p>Attendance Letter 2 informs the student of Monash College's intention to report them to the DET for unsatisfactory course attendance. Student have 20 working days to lodge an appeal to determine if there are compassionate and compelling circumstances which warrant the student not being reported.</p>	
6.	<p>Appeal Outcome – Attendance Letter 3</p> <p>If it is determined that the student is maintaining satisfactory course progress and they have provided compelling reasons for their poor rate of attendance they will be informed, via email, that they will not be reported for unsatisfactory attendance. However, the student's projected attendance will continue to be monitored and if it drops below 70% the student will be emailed a 'Final Notice of Intention to Report for Not Achieving Satisfactory Attendance'.</p> <p>If the nominated Foundation Year staff member does not accept the reasons for the student's unsatisfactory attendance, the student will be sent a 'Final Notice of Intention to Report for Not Achieving Satisfactory Attendance', via email, informing them that they will be reported for unsatisfactory attendance to the DET.</p> <p>If the student does not lodge an appeal they will reported for unsatisfactory attendance to the DET.</p>	Foundation Year Operations Coordinator
7.	<p>Final Notice of Intention to Report for Not Achieving Satisfactory Attendance Appeal</p> <p>Students with a projected rate of attendance below 70% may appeal the decision to report for unsatisfactory attendance in accordance with the Monash College Academic and Non-academic Appeals Policy and Procedures within 20 working days of receiving a Final Notice of Unsatisfactory Semester Attendance and Intention to Report.</p> <p>Students with a projected attendance rate that is less than 70% may only appeal the assessment of</p>	Deputy Director Learning and Teaching

Ref	Steps	Responsibility
	unsatisfactory course attendance on the grounds that a procedural irregularity has occurred.	
8.	<p>Reporting</p> <p>If the student does not appeal or the appeal made by the student is unsuccessful, the Manager, Student Administration (or nominee) will send the required information to the Monash University Education Services for Overseas Students Reporting Officer to initiate the reporting process to DET.</p>	<p>Manager, Student Administration</p>

Legislation and Standards	Education Services for Overseas Students (ESOS) Act 2000, including the National Code of Practice for Providers of Education and Training to Overseas Students 2018 (National Code 2018)
Reference Policies and Supporting Documentation	Attendance Foundation Year Policy
Responsibility for Implementation	Executive Director, English & Foundation Year
Status	Revised
Key Stakeholders	Executive Director, English and Foundation Year Unit Leaders, Foundation Year Foundation Year Teachers Monash University Foundation Year students Student Administration Team Director, Foundation Year Head of Studies, Foundation Year Academic Governance Manager
Approval Body	Executive Director, English & Foundation Year Associate Director, Governance
Date Effective	4/03/2018
Next Review Date	4/03/2020
Owner Job Title Division	Director, English & Foundation Year English and Foundation Year
Procedure Author	Academic Governance Manager
Contact	Executive Director, English and Foundation Year

Change History

Version number	Approval date	Approved by	Brief outline of changes
2.4	5/3/18	Executive Director, English & Foundation Year	Definition of absences added and second step to teacher's responsibility for marking attendance.
2.3	4/7/17	Director English & Foundation Year	More detail added to the definition of compassionate and compelling circumstances and medical certificate requirements. Revision to the initial appeal process outlined. Information regarding the management of U18 students also added.
2.2	NA (Change date 8/2/17)	NA	Minor amendment. Removal of SEC and replaced with FY Operations Coordinator to reflect current process.
2.1	16/11/16	Director English & Foundation Year	Updates made to reflect revised process, including attendance case review procedure and revised Monash College Missing Student Policy and Procedure.
2.0	14/08/2014	Director English & Foundation Year	Not applicable
1.0	28/09/2011	Director English & Foundation Year	Not applicable