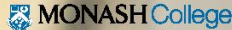


Critical Incidents Management

A traumatic event, which is likely to cause extreme physical and/or emotional distress involving the company, its staff and/or students, whether physical, sexual, psychological, or emotional in nature, on and off campus, all hours.

A critical incident includes:

- Serious injury or death
- Suicide or attempted suicide
- Assault, physical and sexual or allegations of assault.
- Exposure to gruesome situation
- Floods, fire and earthquakes
- Hostage or kidnap situation
- Stressful media exposure (including cultural incidents)
- Intimidation of staff or students
- Bomb threat
- Armed intruder or illegal building occupation.



**Need help?
Know who to call...**

Students

Emergency: Call 000
(fire, police or ambulance)

On Campus:
Find the nearest teacher
(let them know you called 000)

After Hours: Call 1800 725 315

- 1 • Emergency Services required?
• Call 000
- 2 • Find the nearest teacher (let them know you called 000)
- 3 • After Hours call 1800 725 315