



MONASH  
College

# Welcome to Introductory Academic Program (IAP)

Your guide to orientation  
and everything you need  
to get you ready

Monday 8 June 2026

CRICOS PROVIDER: MONASH COLLEGE 01857J

# The Welcome Day is designed to help you meet other students, make new friends and understand what support is available for you to succeed.

## Online Enrolment

Get ready to start your Monash journey. Create your Monash Account and complete your Course Enrolment online via Web Enrolment System during this period. Find the details in your "Welcome to Monash College" email.

## First Day of Class

You are ready to start! Your class will start at 8:30am on Monday 8 June 2026.

You will be able to check your classroom number via your Timetable on Allocate+ <https://www.monash.edu/students/admin/timetables/allocate/login> (available by 9:00 pm on the Saturday before class starts).

## Welcome Day (Compulsory) - Monday 8 June 2026

Activity	Location	Description
<b>Registration</b>	Auditorium	Introduce yourself to one of our amazing Student Leaders and register for the day. While you wait for the day to start, you can ask them questions about student life.
<b>Welcome to Monash College</b>	Auditorium	In this session, you will: <ul style="list-style-type: none"> <li>Meet the English leadership team</li> <li>Learn about the IAP teaching style and hear an overview of the program</li> <li>Get ready for Day 1 and understand how we expect you to learn during the program</li> </ul> You will have an opportunity to ask questions. This session is gamified and students who listen carefully might win a prize.
<b>First Day Essentials</b>	Auditorium	You will learn about how we can assist you with enrolment/re-enrolment, how to submit your photo to obtain your digital M-Pass; submit an Absence form or check your attendance; seek help for tuition fee, scholarship or sponsorship; find OSHC representatives on campus from Allianz.
<b>Student Services</b>	Auditorium	Learn more about the different support teams available to help you while you are studying at Monash College. We will also tell you about trips and events, our student leadership program, and lots of fun activities you can get involved in to help you mix with students and staff from across the College.
<b>Lunch &amp; Team Building Activity</b>	Amphitheatre	Now that you've finished the orientation process, let's get moving and have some fun! You will have lunch on campus with your future teachers and some current students followed by team building activities. This will be an opportunity to get to know each other and have a Monash College staff member answer any questions you may have.
<b>Monash Hunt</b>	Monash College campus	Race around the campus, explore the building and find out about Monash College teaching locations and services you can use during your studies.
<b>Student Safety</b>	Auditorium	Discover essential safety tips for your time in Melbourne and learn how to identify and protect yourself from scams! You will be introduced to important resources and how to get support from counselling services, security, and the Safer Community Unit at Monash College.

Get the most out of your studies by attending **activities, workshops and drop-in sessions** in the Library and Student Learning Hub.

Benefits include:

- A quiet place to study and relax.
- Access to a great collection of magazines and books you can read to improve your vocabulary.
- A place to attend workshops on academic English and English conversation classes to build your confidence and intercultural understanding.

**Everyone is welcome!**

Visit College Connect online and book an activity:



# Enrolment and Orientation **Key Dates**

Date	Activity	Description
18 May 2026 – 4 June 2026	<b>Online Enrolment</b>	Create your Monash Account and complete your Course Enrolment online via Web Enrolment System during this period. Find the detailed information in your “Welcome to Monash College” email
8 June 2026	<b>Orientation</b>  Location: Auditorium	Check your Monash email account on 1 June 2026 for more details! Meet all the different teams that can support you through your studies, engage with fellow students and enjoy light refreshments while making new friends
5 June 2026	<b>Class timetable</b>	Your class timetable will be released on Allocate+ <a href="https://www.monash.edu/students/admin/timetables/allocate/login">https://www.monash.edu/students/admin/timetables/allocate/login</a> by 9:00 pm
8 June 2026	<b>First day of class</b>	Your class will start at 8:30 am You will be able to check your class room number via your Timetable on Allocate+

## Monash College Policies

Students must follow all Monash College Policies and Procedures available at <https://www.monashcollege.edu.au/about-us/policies-procedures>



# Important Contact Details

Area	When to contact	Contact Information
<b>Emergency Services</b>	When you need the fire brigade, police or ambulance	Call 000
<b>Monash Security</b>	Emergencies on campus Reports of scams, concerns regarding personal safety and security Request a security escort on (03) 9902 7777	Call (03) 9905 3333 (or dial 333 from a Monash phone) at any time. Visit our <a href="#">emergency procedures site</a> to find out what to do in an emergency.
<b>Student Counsellors</b>	Free and confidential help for personal, emotional and psychological issues, e.g. feeling stressed, homesick or overwhelmed with your studies	To make an appointment with a counsellor, please log in via: <a href="http://counselling.monashcollege.edu.au">counselling.monashcollege.edu.au</a>
<b>Student Engagement</b>	Health and wellbeing, events and activities, adjusting to life in Australia	<a href="mailto:engagement@monashcollege.edu.au">engagement@monashcollege.edu.au</a> <a href="mailto:welfare@monashcollege.edu.au">welfare@monashcollege.edu.au</a> Monday and Wednesday 12.30pm - 1.30pm Location: Level 4, student Hub, 750 Collins St.
<b>Safer Community Unit</b>	Safer Community Unit (SCU) responds to reports and disclosures of concerning, threatening and inappropriate behaviour, including <a href="#">sexual harm</a> . SCU staff will listen impartially to your concerns, discuss ways to keep you safe, help you find the support you need, and provide advice on reporting an incident	<a href="mailto:safercommunity@monash.edu">safercommunity@monash.edu</a> (03) 9905 1599 (Monday - Friday, 9am - 5pm) Submit an <a href="#">online report</a>
<b>Accommodation Support</b>	Help with your accommodation during your studies in Melbourne (e.g. homestay, on-campus, shared house or Monash College approved accommodations)	<a href="mailto:accommodation@monashcollege.edu.au">accommodation@monashcollege.edu.au</a>
<b>Student Administration</b>	Enrolment, Course Progression, Fees and Scholarships, Academic documents, Digital M-Pass, Inquiries related to your class attendance, or other general enquiries.	<a href="mailto:student.admin@monashcollege.edu.au">student.admin@monashcollege.edu.au</a> Monday - Friday: 9am - 5pm Location: Level 4, Student Hub, 750 Collins St.
<b>eSolutions</b>	Monash Account (username and password) and internet connectivity	<a href="mailto:servicedesk@monash.edu">servicedesk@monash.edu</a> (03) 9903 2777

Area	When to contact	Contact Information
<b>Guardians</b>	Help for students aged under 18 with getting settled, arranging various appointments and ensuring they feel supported at Monash College	<a href="mailto:guardians@monashcollege.edu.au">guardians@monashcollege.edu.au</a> (03) 9903 8252
<b>Career Advisers</b>	Help with providing course advice, writing your resume, job search strategy and preparing for your career	<a href="mailto:careers@monashcollege.edu.au">careers@monashcollege.edu.au</a>
<b>Program Leaders</b>	Academic support, questions about your course and planning your pathway to Monash University	<a href="mailto:english.help@monashcollege.edu.au">english.help@monashcollege.edu.au</a>
<b>Home Doctor</b>	After-hours doctor visit to your home	13 7425 <a href="http://homedoctor.com.au">homedoctor.com.au</a>
<b>Allianz OSHC</b>	Help with student health cover claims, find a registered doctor, order your card	13 6742 <a href="https://allianzassistancehealth.com.au/en/student-visa-oshc/">https://allianzassistancehealth.com.au/en/student-visa-oshc/</a>
<b>Sonder</b>	Sonder Australia provides access to a student safety network, which can provide 24/7 in-person critical incident assistance when required	Download the App and register! <a href="https://sondersafe.com/">https://sondersafe.com/</a>
<b>Monash University Admissions</b>	General enquiries	<a href="mailto:scenquiries@monash.edu">scenquiries@monash.edu</a>
	Change offers for Diploma or other Monash College Courses	<a href="mailto:mc.documents@monash.edu">mc.documents@monash.edu</a>
	Change offers for Monash University Courses	<a href="mailto:mu.documents@monash.edu">mu.documents@monash.edu</a>
<b>Learning Skills Advisor (LSA) Support</b>	Help you improve your English, academic skills, study habits and results	<a href="mailto:learningskills@monashcollege.edu.au">learningskills@monashcollege.edu.au</a>
<b>Library Support</b>	Get study support help with developing your research skills, citing and referencing, and using the library	<a href="mailto:library@monashcollege.edu.au">library@monashcollege.edu.au</a> (03) 9903 9434

**REMEMBER IN AN EMERGENCY ALWAYS CALL 000**

After-hours-support is available to all Monash College students. Whether you have lost your wallet, are locked out of your accommodation or not sure how to get home. There is someone available to help. CALL 1800 725 315.